

- » BOOST PERFORMANCE
- » REDUCE COST
- » INCREASE AGILITY
- » ENHANCE CRM
- » SHORTEN TIME TO MARKET
- » DRIVE INNOVATION
- » IMPROVE EFFICIENCY
- » INCREASE ADAPTIVITY
- » ENABLE BUSINESS TRANSFORM
- » ENSURE REGULATORY COMPLIANCE



CONSULTING > SOLUTIONS > OUTSOURCING

## Health applications: paradigmatic application scenarios for adaptive services

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By creating the effect of a “**virtual intermate**”

»A “internet-linked” friend that replaces you **acting on your behalf**, acquiring knowledge, composing services, and providing assessment or decisions with a light link to you

»In the different appealing matters such as:  
Transport, Energy, Environments, Leisure,  
Tourism

And of course....

Health → someone working on your  
prevention, diagnoses, or treatment



- » Future Network Infrastructure: large scale connectivity, compatibility and ubiquity will guarantee healthcare professionals and patient **access to medical information anywhere**, enhancing **citizen mobility**.
- » Internet by and for people: providing a **multilingual** environmental and more **interactive** solutions
  - Offering preventive and **proactive services**
  - Facilitating **personalized** treatment
  - Giving patients an active part in managing their healthcare
- » Internet of the Things (IoT): under FI umbrella, scenarios where objects exchange information, verify identities, and process information will be possible. This fact will allow, for instance, developing **smart environment to provide a better and less invasive monitoring**.

- » Internet of Contents and Knowledge: digital medical information is increasing every day. FI can support knowledge management, going further than information accumulation by involving **intelligent processes** (e.g. learning algorithms, semantic web), and underpinning privacy and security in health information systems.
- » Internet of Services: place where data is physically located or services are executed will be invisible for the end user (healthcare professional or patient). A service will typically be a composition of **services provided by third parties**, creating dependencies that should be invisible too.

# Different (connected) environments



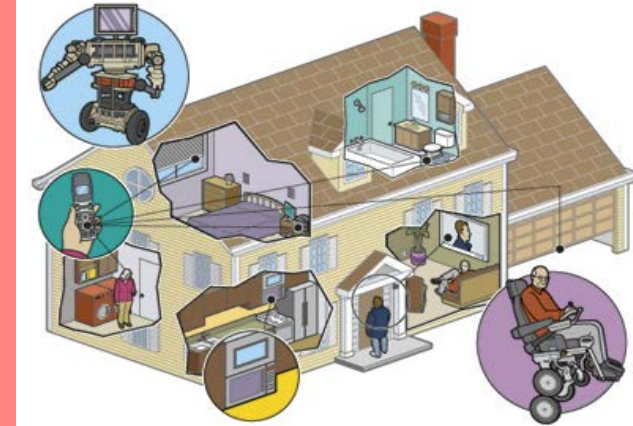
**Hospital/Health centres  
and pharmacies:**  
interoperability,  
information management,  
and M2M communications



**Citizens:** wearable and  
mobile devices for  
continuous monitoring and  
communication

**Future Internet** will  
allow to connect all  
potential actors/places  
related to healthcare.

**Other services:**  
emergency services,  
public transport...



**Smart Houses:** M2M  
communication, non-invasive  
monitoring, telecare





FI in healthcare will allow an **empowerment of patient**, providing more participative services, **a better prevention, diagnosis and treatment**

## Key Issues to overcome

- » **Interoperability and standardization** of computer-based medical systems.
- » Management and interoperability of Electronic Health Records (EHR)
- » **Interconnection** of hospitals and medical team remotely
- » Extreme **guarantee of privacy** and confidentiality of data
- » **Enhanced remote care of patients** (specially for chronic diseases and elderly people)

## Technical Enablers

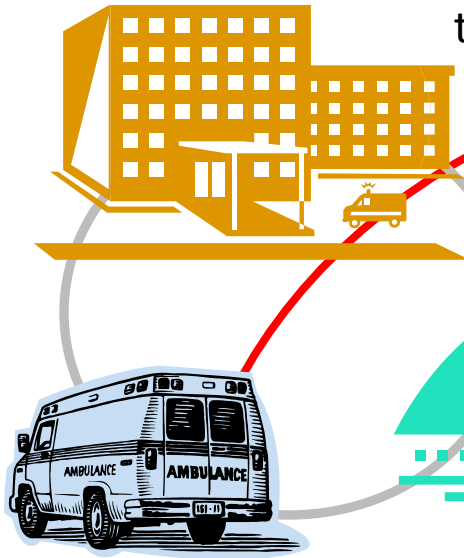
- » Interoperability of data- **Data Exchange**
- » Semantic applications and Standards
- » Machine to Machine communications.  
– **Better monitorization/Homecare**
- » High capacity networks- **improving Telecare and m-Health**
- » Open and interoperable Cloud Services- Grid computing to process great amounts of data- **DSS/VPH**

# Enablers to “service” the USER



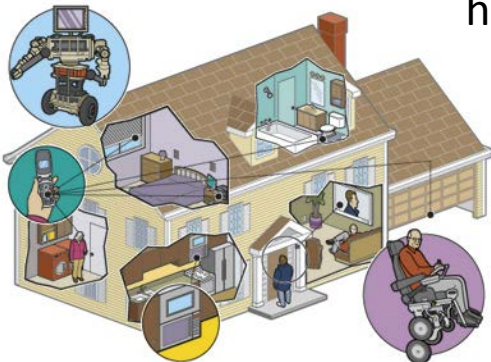
**Semantic Interoperability and standards to transmit information**

**High Capacity & Trustworthy Networks**



**Cloud & Grid Computing to develop Decision Support Systems**

**IoT: Devices and M2M communications in houses and hospitals**



**ADVANCE YOUR BUSINESS >>**

- » Health services will not necessarily happen in “traditional places” (ex. a hospital)
  - » For example, monitoring and diagnosis may happen while at home, but also “on the move” → services will need to dynamically adapt to **different (changing) locations** and varied **(user) interfaces** (ex. mobile phone, laptop)
- » **Sources of information** will change dynamically
  - » From sensors at home to wearable computers → services will have to be conscious of these sources, being able to react to lack of data (when samples are not possible) and able to accept new sources
- » eHealth services will be **personalized** and **aware of the context**
  - » The same service will have to behave in a different way depending on who is the final user, in which situation he/she is using it, etc
- » Added value will come from the **combination/composition of services** provided by third parties: all of them should be interoperable and dependencies will oblige them to self-adapt to the overall service chain



# Thank you



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